

Shared Decision Making Summit
Reports back to larger group

The Role of Peer Support in Shared Decision Making

Group #1

Facilitator: Marcia Webster, Transformation Center

- Peer specialists have a unique opportunity to step out and be a branch and influence the community with coworkers and service users, peers à important role as a change agent to facilitate learning
- Environment is emotionally charged and passionate and a field with strong opinions, assume intentions of workers and peers
- The peer specialists' capacity in mediating struggles with a new twist – in situations where programs and systems play games with treatment, the peer specialist has to find courage and relationship skills to mediate that
- Role modeling – model for recovery and making that a positive statement by existing in that role.
- Disclosure – ServiceNet has a disclosure policy about disclosing with dignity
- New – plan, reflect on mistakes, maintain fluidity – use technologies and new information in groups, not just 1-1....spread the word

Group #2

Facilitator: Beth Lucas, DMH

- role ps plays in helping providers with awareness – good intentions but badly applied, keep them on right track
- infrastructure for peer support and sdm brings to the front and center this role

- **facilitating process of change, it is a process that takes time**
- **foot in both world, client and provider à helping to manage conflicts internal and external**
- **risk – reframing risk discussion, managing litigation and forget about risk to person à ps role to reframe**
- **transforming psychiatry**
- **transition making, least likely person to benefit can and will**
- **first or only intro to peer support so the powerful potential to link people to other peer support networks**
- **take the time as needed, not subject to billing protocol**
- **technology à help others to use tools to increase access**
- **potentially isolating, alone – support for ps**