

Shared Decision Making Summit
Reports back to larger group

***Supports & Training for Service Providers to
Engage in SDM w/ Clients***

**Facilitator: Pat Nemec,
Nemec Consulting**

Our group discussed five key areas regarding things that need to be addressed with action:

- 1) A clear and consistent vision message – a new message needs to be established in this time of change so that everyone has the same understanding of the goal.
- 2) SDM tools are important in general but particularly having easy to use tools that are accessible now without complex training. They should be obvious and instant while other more complicated tools are being developed. It's important to not duplicate efforts in order to keep this as efficient as possible. Additionally cultural and linguistic issues must be considered.
- 3) Training with attention to changing attitudes, increasing access to information, and building skills. It's important to develop new methods. We need creative ways of informing people. There needs to be academic detailing to change physician prescribing practices with individualized attention to changing providers, infiltrating at the level of education.
- 4) Administrative support regarding organizational structure and policy, accountability, and support for providers.
- 5) Educated consumer demand direct consumer marketing of SDM, access to tools where people can work on own and form decisions