



*Consumer Quality Initiatives, Inc. & the
Massachusetts Department of Mental Health
bring you:*

Shared Decision Making in Mental Health Services: First Steps towards a Statewide Approach

June 25th, 2009

Summit Agenda

8:15am – Registration and Breakfast

9:00am – Introduction and Welcome

- § Jonathan Delman, Executive Director, CQI
- § Mary Ellen Foti, Medical Director, Deputy Commissioner, DMH

9:10am – Opening Remarks

- § DMH Commissioner Barbara Leadholm
- § Representative Jason Lewis (D–Winchester)
- § Valerie Bradley, HSRI, on behalf of the “Community Health Leaders” program

9:35am – Shared Decision Making and Community Mental Health

- § Robert Drake, Andrew Thomson Professor of Psychiatry and Community and Family Medicine, Dartmouth Medical School

10:30am – Break

10:45am – The Provider’s Challenge

- § Ken Duckworth, Medical Director, Vinfen

11:05am – The Consumer Perspective

- § Rachel Hays, Bay Cove Human Services
- § Emily Russel, Boston Recovery Learning Community
- § Helen Cheltenham, Board Member, M-POWER
- § Deborah Delman, Executive Director, Transformation Center

Support for this summit was provided by a grant from the Robert Wood Johnson Foundation Community Health Leaders program.



11:30am – CommonGround: Supporting Recovery through Shared Decision Making

§ Patricia Deegan, Pat Deegan, PhD and Associates

12:00pm – 1:00pm *Lunch*

§ Jonathan Delman:

- 10 Interesting Things I've Learned About Mental Healthcare in 10 Years at CQI

1:00pm – Facilitated Discussion Groups

1. The risks and rewards of shared decision making (SDM)
2. Creating clinical guidelines and policy to support SDM
3. Supports and training for clients to engage in SDM
4. Supports and training for service providers to engage in SDM with clients
5. The role of peer support in SDM

2:00pm – *Break*

2:15pm - Groups report back main points and discussion

3:15 pm – Summary and Next Steps

§ Jonathan Delman

§ Mary Ellen Foti

CQI Staff

Melissa Alford

Jonathan Delman (co-coordinator)

Lynn Lemcke (co-coordinator)

Mary Sharon Kaminski

Suzanne Piening

Additional CQI workers

Tyler Rubin – Videographer

Afternoon Facilitators

Rick Beinecke

Deborah Delman

Beth Lucas

Pat Nemec

Suzanne Piening

Marcia Webster

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